



---

### Lost Ring Program™ (LRP)

Losing your class ring can be a stressful experience; replacing one should be as painless as possible. Our Lost Ring Program™ (LRP) is designed to do just that. If your Herff Jones custom class ring is lost or stolen, we'll help you obtain a duplicate ring at a reduced price adjusted to reflect current precious metal prices. The Lost Ring Program™ is effective based on the terms and conditions in place at the time of purchase.

### High School Class Rings

For High School rings purchased on or after July 1, 2006, the LRP is in effect for six years from the date of purchase. Questions regarding the High School Lost Ring Program (LRP):

Please call 1.800.451.3304 ex. 401935, open Monday – Friday, 8am – 4pm EST.

Or Email: [customersatisfaction@herffjones.com](mailto:customersatisfaction@herffjones.com)

### University College Class Rings

For College rings purchased on or after January 1, 2014, the LRP is in effect for five years from the date of purchase. For a College Class Ring: To File an LRP claim for your College ring, contact a product specialist at 1.877.454.7231.

### Parameters

The program covers your original ring and has a one-time use policy. Certain terms and conditions apply.

### How to Submit a LRP Claim

For a High School Class Ring: If your Herff Jones high school class ring has been lost or stolen within the specified terms of the program, download our Customer Satisfaction Program Form, complete and follow the instructions for submission: LRPForm\_0815

### Telephone & E-mail Service

#### High School Class Ring LRP Service:

Questions regarding the High School Lost Ring Program (LRP): Please call 1.800.451.3304, open Monday – Friday, 8am – 4pm EST. Or Email: [customersatisfaction@herffjones.com](mailto:customersatisfaction@herffjones.com)

#### University or College Class Ring LRP Service

For a College Class Ring: To File an LRP claim for your College ring, contact a product specialist at 1.877.454.7231.